NOVARTIS

Director Data Science

Job ID
REQ-10001462
Sep 03, 2024
Mexico

Summary

-Independently lead Data or Data Science and AI global initiatives part of the overall Enterprise and Divisional Data or Data Science Strategy to contribute solving unmet medical needs, in collaboration with various stakeholders. -Role model a culture of analytical and data driven decision making and data/data sciences across Novartis leadership in research, development, commercial, manufacturing and support functions. -Deep technical experts with key accountability for a significant project, business activity. -Shape future direction for own part of the organization based on the overall organization strategy provided by business leadershipIf managing a team: empowers the team and provides guidance and coaching.

About the Role

ROLE PURPOSE

- Assign to US iLab product delivery focus on define, design, build and deploy US iLab products.
- Support development of US iLab technology strategy to support creation of customer experience and customer engagement product/services roadmaps from concept to development to launch encompassing technology adoption, product engineering, service design, security and compliance and business process change.
- Together with business product owner, enable cross functional team based on defined US iLab products structure and
  - Identify technologies to address customer needs,
  - Co-create and execute US iLab products to respond to business challenges,
  - Drive e2e functional architecture and system integration of US iLab products across processes, data, and technologies,
  - Demonstrate value & impact of US iLab products as well as support to deliver financial targets,
  - Guide US functions to enable and adopt existing (and emerging) US iLab products.
- Collaborate with Architecture & Integration and Data & Analytics management team and ensure that standard technologies are leveraged for US iLab products when appropriate.

MAJOR ACCOUNTABILITIES

- Partners with business leadership and other key stakeholders to set US iLab technology roadmap, with a vision ensuring that individual products work together to great business value for the defined customer.
- Has end to end accountability for services and products delivery across US iLab business areas.
- Serves as point of escalation, review and approval for key issues and decisions.
- Drive, facilitate the approval of US iLab products portfolio investment plans.
- Work on continuous improvement with the cross functional delivery team
- Exhibits strategic product management mindset necessary to establish the US iLab product domain with

respective business product owner counterparts.

- Acts as trusted advisor driving decisions, priorities and relevant US iLab product information with both business stakeholders and colleagues across DD&IT.
- Proactively shares knowledge of US iLab technology risks with business.
- Ensure coordination across US iLab product roadmaps, oversee timelines and budget across teams and responsible to ensure blockages impacting the US iLab product portfolio are removed (coordination and unblocking within a product remains responsibility of the respective product owner)
- Develop an environment, which fosters a collaborative, innovative and high-performing organization where product management is leveraged to create value for the business.
- Advocates product management and shapes operating model to ensure business value creation throughout the product life cycle.
- Support the product teams to continually learn and advance maturity of the teams and broader organization; solves for roadblocks and advocates for product teams.
- Ensure agile ways of working are applied for US iLab product development / delivery / lifecycle.

Additional specification required for the position(optional): Not applicable.

KEY PERFORMANCE INDICATORS / MEASURES OF SUCCESS

- Business KPIs measuring impact of US iLab product portfolio.
- Customer satisfaction.
- A valued, trusted, and well-respected partner for US iLab technologies. Working together with US and enable experimentation of new technologies, go-to-market models, marketing approaches, and customer engagement strategies powered by data and technology.
- DDIT is partnering to experiment new technologies and deliver at scale solutions to stay ahead of the competition. With continuous improvement of the experience of our HCPs, Patients, Healthcare systems and associates to drive business value.

JOB DIMENSION

- Complexity: Accountable for product delivery aligned with multiple business owners / functions across IM US markets.
- Influence: Manages stakeholders in IM US organizations at senior level and drives product mindset.
- Size: Manages 3+ external vendors and indirectly leads (dotted line) the DDIT team of +5 externals.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division
Operations
Business Unit
CTS

Location
Mexico
Site
INSURGENTES
Company / Legal Entity
MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.
Functional Area
Data Science
Job Type
Full time
Employment Type
Regular
Shift Work
No
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