

# LDC Sol Design Mgr Sales Orders & e-com

Job ID  
REQ-10012987  
Sep 03, 2024  
Spain

## Summary

This role will help drive the execution of Novartis' ambition to turn data and digital into a strategic asset to drive actionable insights across the organization. This ambition is one of the key pillars in the broader digital transformation happening at Novartis to be a focused medicines company. powered by data and digital.

This role is accountable for the design in the respective workpackage, build and deployment of LDC in-scope processes and data based on the user-requirements defined in conjunction with the domain pillars GPO and the data team. Working with architecture to identify new technologies and the new possibilities arising out of it.

## About the Role

- Accountable for the LDC Solution Design in the area responsible based on the business requirements based on the Novartis architectural standards, performance, quality and security principles
- Accountable for deciding on design decisions for complex issues in strong collaboration with the respective functional GPOs and LDC Pillars based on a detailed rational and interpretation to fully understand implications of the proposal for the integrated solution
- Accountable that solution design meets a) business and user requirements, b) adheres to high level conceptual design and it is traceable, c) it is aligned with architectural roadmap, d) improves and sustains standardization efficient while respecting regulatory/control requirements (e.g., NFCM-control requirements, P3, TPRM, GxP) and e) supports the development, execution and operations of solutions
- Work (together with the IT Expert) in the assigned area and ensuring integrated solutions by strongly being connected to experts in connected work packages, data & analytics, by applying a continuous improvement mindset
- Prepare and run fit-gap workshops in the area of the assigned work package, identify critical integration points and dependencies, propose solutions for key gaps, provide effort estimations and alignment with business teams
- Accountable that dedicated project work is delivered to agreed time, cost and quality constraints following the release calendars
- Accountable that solutions are peer reviewed, formally documented and signed off by domain pillars and business functions
- Accountable that solution testing is performed and meet quality standards
- Champion the need to stay standard from a customization perspective by establish standardized design and development processes to enable cost effective delivery
- Ensure adherence with all relevant internal / external security and compliance policies and procedures (e.g. FDA, Novartis IGM framework)
- Ensure close collaboration with pillar teams and country reference group members, regular meetings and workshops are conducted and feedback from operations is taken into consideration.

## Knowledge & Skills:

- Business acumen: expert level understanding of various worldwide end to end sales order processes, data models, required capabilities and operational pain points in the area responsible
- Super user level experience in SAP S/4HANA Sales & Distribution module
- Curious and forward looking: looks for signals both inside and outside the company to identify new trends and future expectations to set the goals of the commercial workstream.
- Digital savvy: very good grasp of the impacts and opportunities of data and technology will create to Novartis
- Leadership skills: ability to inspire change, involve country-experts and effectively communicate to GPOs and relevant stakeholders

## EDUCATION & EXPERIENCE

- University level degree
- At least 3 years' experience in country and global roles
- Additional Project Management training, a certification/designation desirable
- Lean / Six Sigma Certified preferred

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Alternative Location 1

Ljubljana (Sandoz), Slovenia

Functional Area

Sales

Job Type

Full time

Employment Type

Regulär

Shift Work

No

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