

# Sr. Manager, ITOT Site Lead

Job ID  
REQ-10020373  
Sep 03, 2024  
China

## Summary

-The Strategic Business Partner for [complex business process/site/sub-function] drives and ensures that TT global and local (where applicable) demand is captured from business and collaborates with other TT functions to ensure quality services are delivered to stakeholders as per agreed service descriptions. -This role contributes to the organization's strategy and implements objectives with technology strategy development, solution discovery, service, risk and relationship management. -Acts as the Product Line Market or Country Lead. -Responsible for product lifecycle in close partnership with the Global Product Line Lead and Business Product Owner. -Manages the technical product roadmap for a specific region or country. -Contributes to the Product Roadmap from ideation, to development through adoption and value realization. -Participates in prioritizing features to build minimum viable products towards incrementally delivering maximum business value. -Represent the business and customer strategy within the specific country/market/region.

## About the Role

### Key Responsibilities:

- Drive forward thinking and innovation within business w.r. to tech driven business capabilities and processes, leading conversation with consulting mindset together with other TT functions -Accountable for Program, project & product delivery to the businessPartner with Business to drive Business transformation Programs enabled by technology, co-own transformation outcomes.
- Measure and drive business value of transformation initiatives underpinned by Programs, Projects, ProductsImprove the 'ease of engagement' with TT for the businessSupport the business to understand their choices to manage technology costs -Key business partner for business continuityServes as point of escalation, review and approval for key issues and decisions -Contribute to the definition of the operational objectives and medium-term planning according to the long-term plans established by the TT strategy -Articulate the local market business strategy and customer experience -Understands
- Contributes to the Product vision and roadmap with the Product Line Lead and Business Product Owner - Identify and prioritize features to be delivered through the Product Backlog -Ensure that the Development Team understands items in the Product Backlog to the level needed -Collaborate with the the Scrum Master on a regular basis
- Successful delivery and operations of standardized TT solutions for the Novartis [complex business process/site/sub-function] that are well aligned to the business strategy and global TT Strategy.
- KPIs which are relevant for customer satisfaction are clearly defined, constantly measured, and met.
- Meeting yearly budget target for TT projects and operations.

### Commitment to Diversity and Inclusion / EEO:

Novartis is committed to building an outstanding, inclusive work environment and diverse team's

representative of the patients and communities we serve.

### Essential Requirements:

- Leveraging digital technology / big data.
- Influencing without authority.
- Relationship Management.
- Working experience within the pharmaceutical industry.
- Interactions with senior management.
- Multi-national global experience.
- Track record delivering global solutions at scale.
- Collaborating across boundaries.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

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<https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

China

Site

Shanghai (Shanghai)

Company / Legal Entity

CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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