

# Senior Specialist QC IT (LIMS Master Data)

Job ID  
REQ-10021309  
Sep 10, 2024  
India

## Summary

You can be a key part of the team that is driving and implementing Digital strategy for the QC area therefore impacting a large user population to enable them to perform their work in laboratories more efficiently and with improved user experience!

The Senior Specialist QC IT (LIMS Master Data) will be joining the Quality IT Global Team and will be responsible for supporting delivery and operations of LabWare LIMS across all Novartis Operations Sites. In this role, you will work to enable creation, update and deployment of Master Data within the QC and AS&T area for Novartis Operations & Quality.

## About the Role

### Senior Specialist QC IT (LIMS Master Data)

Location – Hyderabad #LI Hybrid

#### Major accountabilities:

- As part of the Global IT team supporting delivery and operations of laboratory applications, drive solution delivery and implementation of IT applications as standards for Novartis Operations laboratories.
- Partner with Novartis Quality Control personnel to understand the needs and priorities of the business, and to deliver the best solutions possible to meet the needs of the end user.
- Support and maintain governance of Master Data Deployment with regards to efficiency and quality
- Support governance to external partners on Master Data creation, update and deployment activities
- Create/deploy LabWare LIMS Master Data to QC sites across the Novartis Operations network
- Coordinate, prioritise, and manage the deliverables as part of the project implementation team, in alignment with goals and objectives set by management.
- Day-to-day support and engagement with external teams supporting the delivery and operations of the laboratory applications.
- Support vendor management in QC-IT area and monitor vendor's performance
- Support adoption and usage of global LabWare LIMS to ensure consistent usage and value realization; propose adoption improvements and drive resolution of any adoption challenges in collaboration with other IT teams and business
- Address escalations and drive towards resolution in collaboration with other IT teams; manage stakeholder communication
- Support future Digital strategy and long-term roadmap in QC and AS&T area

#### Minimum Requirements:

**Work Experience:**

- Bachelor university degree or higher
- 3-5 years experience in Quality Control area
- 3-5 years experience in LIMS Master Data Building (LabWare experience would be advantageous)

**Languages :**

- English

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

**You'll receive:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

**Join our Novartis Network:** If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

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