

Senior Specialist QC IT (QC Lab IT Systems)

Job ID
REQ-10021314
Sep 10, 2024
India

Summary

You can be a key part of the team that is driving and implementing Digital strategy for QC area therefore impacting large user population to enable them to perform their work in laboratories more efficiently and with improved user experience!

The Senior Specialist QC IT (QC Lab IT Systems) will be joining the Quality IT Global Team and will be responsible for supporting delivery and operations of IT applications which enable the Quality Control laboratories across all Novartis Operations sites. In this role, you will work to enable delivery, implementation, and operational support of IT applications within the QC and AS&T area for Novartis Operations & Quality.

About the Role

Senior Specialist QC IT (QC Lab IT Systems)

Location – Hyderabad #LI Hybrid

Major accountabilities:

- As part of the Global IT team supporting delivery and operations of laboratory instrument control applications (eg LabX, EndoScan, Spectrum, Empower etc), drive solution delivery and implementation of IT applications as standards for Novartis Operations laboratories.
- Partner with Novartis Quality Control personnel to understand the needs and priorities of the business, and to deliver the best solutions possible to meet the needs of the end user.
- Coordinate, prioritise, and create deliverables as part of the project implementation team, in alignment with goals and objectives set by management.
- Day-to-day support and engagement with external teams supporting the delivery and operations of the laboratory applications.
- Support design and implementation of processes and supporting system solutions within a highly complex QC area
- Pro-actively seek to identify and communicate risks, challenges, opportunities for improvement.
- Share learnings and experiences across teams, with a view to implementing best practices for Novartis operations.
- Identify, shape and (together with business stakeholders) prioritize technology enhancements for QC-IT systems
- Work to support, maintain, and enhance QC-IT applications such as Empower, Labware, Binocs, Tetrascience, LabX, Moda, and others.
- Support future Digital strategy and long-term roadmap in QC and AS&T area.

Minimum Requirements:**Work Experience:**

- Bachelor university degree or higher
- At least 5 years experience in Quality Control area
- QC IT Application and Instrumentation experience with regards to troubleshooting and validation
- Good grasp of IT fundamentals would be advantageous

Languages :

- English.

Why Novartis: Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

You'll receive: You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to hear more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>.

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Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

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