

Medical Science Liaison

Job ID
REQ-10021781
Sep 09, 2024
Croatia

Summary

-Drive scientific engagement with their Medical Experts. Implement clinical and educational strategies and respond to unsolicited medical enquiries.

About the Role

Major accountabilities:

- Ensure appropriate identification/mapping of MEs/ Key Accounts including identification of opportunities to involve MEs when a specific medical need is identified to provide support -Develop and execute ME engagement plans to effectively prioritize and strategically engage MEs aligned with country strategy.
- Respond to unsolicited requests for information from MEs -Inform and shape medical strategy by collecting impactful insights from MEs -Support Novartis clinical research programs, optimize trial execution and provide scientific educational support to potential and actual study sites in collaboration with clinical operations.
- Serve as a medical resource for disease area and compound/product training to field matrix colleagues - Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt.

Key performance indicators:

- Works within Ethics and Compliance policies -Achievement of annual targets for medical activities.

Minimum Requirements:

- **Education:** Pharmacist, Masters, or other post-graduate degree in health/life sciences. Doctoral degree preferred (PharmD, PhD, MD)
- **Languages:** Fluent oral and written English & Croatian

Work Experience:

- Acts with credibility and clarity of purpose to build and maintain effective and collaborative relationships.
- Working knowledge of the Healthcare System and research procedures as well as the guidelines relevant to the pharmaceutical industry.
- Capable of self-directed learning and having a growth mindset.
- Excellent communication, interpersonal, and influencing skills, with the ability to communicate effectively to a variety of audiences.
- Application of a curious mindset, employing active listening skills and asking open questions to gain

insights and uncover current thinking.

- Capable to adapt, organize, prioritize, and work effectively and collaboratively on multi-functional teams in a dynamic field-based environment.
- Proven ability to successfully leverage new technology/digital/IT solutions for effective stakeholder mapping, development, management, and field medical insights gathering.
- Solid business mentality including innovative, solution-oriented, and critical thinking with performance-focused drive to achieve objectives and execute tactics.
- Strong personal integrity reflected in all actions and behaviors.

Skills:

- Biostatistics.
- Clinical Research.
- Disease Management.
- Drug Development.
- Medical Information.
- Medical Research.
- Medical Writing.
- Microsoft Office.
- Patient Care.
- Presentation Skills.
- Scientific Support.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

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Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Division

International

Business Unit

Innovative Medicines

Location

Croatia

Site

Croatia

Company / Legal Entity

HR03 (FCRS = HR003) Novartis Hrvatska d.o.o.

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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