

Sr Spec -IP Telephony

Job ID
REQ-10016822
Aug 15, 2024
India

Summary

-Individual contributors executing tech governance processes and oversight Or Individual contributors executing service operations processes and oversight

About the Role

Major accountabilities:

- Successful execution of service operations and or technology governance in accordance with service operations and management processes.

Key performance indicators:

- Stable -compliant -secure measured by Availability -Performance -Capacity Metrics.
- Responsiveness -Recovery Speed of critical incidents -issues in business -Automation led Programmable Infrastructure and Platform Services

Minimum Requirements:

Work Experience:

- Financial Management.
- Functional Breadth.
- Operations Management and Execution.
- Project Management.
- Technical knowledge.

Skills:

- Communication Skills.
- Incident Management.
- IT Governance.
- IT Infrastructures.
- IT Service Management.
- Network Monitoring.
- Performance Management.
- Planning.
- Problem Solving Skills.
- Risk Management.
- Vendor Management.

Languages :

- English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: Not the right Novartis role for you? Sign up to our talent community to stay connected and learn about suitable career opportunities as soon as they come up:

<https://talentnetwork.novartis.com/network>

Division

Operations

Business Unit

CTS

Location

India

Site

Hyderabad (Office)

Company / Legal Entity

IN10 (FCRS = IN010) Novartis Healthcare Private Limited

Job Type

Full time

Employment Type

Regular

Shift Work

No

[Apply to Job](#)

Job ID

REQ-10016822

Sr Spec -IP Telephony

[Apply to Job](#)

Source URL: <https://qa1.novartis.us/us-en/careers/career-search/job/details/req-10016822-sr-spec-ip-telephony>

List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. <https://talentnetwork.novartis.com/network>
3. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Sr-Spec--IP-Telephony_REQ-10016822
4. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Hyderabad-Office/Sr-Spec--IP-Telephony_REQ-10016822