

# Assoc. Director, Business Analyst, Global Clinical Supply

Job ID  
REQ-10018837  
Aug 13, 2024  
Spain

## Summary

Location: Barcelona  
#LI-Hybrid

In this role you will engage with global business leaders and SMEs to determine requirements and deliver data-driven recommendations to improve efficiency and contribute across our Global Clinical Supply (GCS) organisation. You will act as an advisor providing guidance to improve global business processes, products, services, and software through data analysis.

## About the Role

### Role Responsibilities:

- Ensure consistency and traceability between user requirements, functional specifications and testing & validation. Support validation and testing (OQ, PQ, UAT, etc.). Develop project rationale and perform scoping assessments to determine feasibility of projects
- Highlight/identify gaps in existing functionality and review requirements with stakeholders. Develop comprehensive requirement specifications that will determine the estimate of cost, time and resources to deploy solutions
- Liaise with the service development team to suggest a high level functional solution. Ensure that relevant stakeholders are involved in specification of new services and/or major upgrades to existing services
- Ensure the overall user experience is taken into account when designing and deploying new solutions and services. Ensure implemented solutions are according to specifications and fit for purpose.
- Keep abreast with internal IT systems and documentation requirements, standards (including quality management and IT security), regulatory environments / requirements (if applicable), DDIT Service Portfolio and with industry best practices in leveraging technologies for the business and taking advantage of reusable products, solutions and services wherever applicable
- Take accountability to ensure adherence with Security and Compliance policies and procedures within Service Delivery scope

### Role Requirements

- University degree or equivalent experience in Informatics, Computer Sciences, business or similar OR relevant experience

- 10+ years total experience and a proven track record as a Business Analyst, including business process reengineering, user requirements gathering and documentation techniques, Epic and User Story writing techniques, workshop facilitation techniques and change management.
- Good experience working as a Business Analyst. Experience working in the Pharmaceutical Industry, ideally in a clinical area.
- Good interpersonal, communication, collaboration and analytical skills with ability to communicate effectively with a diverse internal and external audience and to interpret and communicate complex information.
- Ability to influence and exercise business judgment. Track record delivering global solutions at scale.
- Self-starter with ability to work autonomously in a highly matrixed and multi-cultural environment, taking full ownership of deliverables. Experience in Testing / Computer System Validation.

Additional Requirements:

- Knowledge of S4/HANA, Kinaxis RapidResponse, Prisma360 and IRT systems a plus

**Language:** English

**You'll receive:** You can find everything you need to know about our benefits and rewards in the Novartis Life Handbook. <https://www.novartis.com/careers/benefits-rewards>

Benefits in Spain include Company Pension plan; Life and Accidental Insurance; Meals; Allowance or Canteen in the office; Flexible working hours.

**Commitment to Diversity & Inclusion:**

*We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.*

This role is based in Barcelona, Spain. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other.

Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

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Division

Operations

Business Unit

CTS

Location

Spain

Site

Barcelona Gran Vía

Company / Legal Entity

ES06 (FCRS = ES006) Novartis Farmacéutica, S.A.

Job Type

Full time

Employment Type

Regular

Shift Work

No

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